

**TOSHIBA**

OFFICE PRODUCTS GROUP

December 21, 2004

Dear Zahava,

I had to write to express our absolute satisfaction with your tribute to "Shania Twain". Your resemblance to Shania was amazing and your vocal resemblance was excellent. In fact, I heard many guests remark that they "thought you sound exactly like the real Shania". Your interaction with the audience was fabulous and you were a big hit! Our guest of honour was just mesmerized!

Executive Assistant to the Vice President  
Toshiba